

Specialized Transit Newsletter

Winter 2024

What's New

Mobile Transit Fares Coming Soon!

Starting February 26, Barrie Transit riders will have a new way to purchase transit fares, through the HotSpot app or website. This Mobile Transit Fare purchase is also available for registered Specialized Transit clients. The current fare payment options (including cash) will still be accepted.

A step-by-step user guide will be available at barrie.ca/TransitFares.

HotSpot is available for download from Google Play and the App Store. All fare products will be available for purchase through HotSpot, except for the U-Pass for Georgian College students.

Individual Day Passes and Family Day Passes will still be available for purchase through the terminal and through HotSpot.

Fare prices are not changing, all current fare products are still valid, and all other existing purchase options remain.

Contest: Win a month of Free Barrie Transit!

The City is offering riders a chance to win a free month of transit just by using the HotSpot app or website to purchase fares. Between February 26 and April 30, 2024, riders can purchase any Barrie Transit fare product available using the HotSpot app or website for a chance to win a month of free Barrie Transit rides. (Does not apply to City of Barrie Staff. One entry per person when purchasing any transit fare product.)



Transit Tips

Ride with ease!

- Understand the hours of business for your destination, if the doors are locked the operator cannot wait with you.
- Please wait at the first accessible door to ensure the operator can easily see you.
- We operate with a 30-minute booking window, the operator may pick you up 15 minutes + or – from your scheduled pick-up time.

Reminders & Notices

Please remember:

- Dress warmly for cold weather. Even though the buses are heated, they can get cold when the door are open.
- Keep your sidewalks, ramps, driveway, and steps free of snow and nice. Operators cannot transport you if it isn't safe.
- In the evening and at night, put an outside light on so the operator can see the house number.

Conditional Specialized Transit clients:

Winter registrants may use the Specialized Transit service from October 1 to April 30 on a yearly basis. This timeframe will only be extended if there are extreme weather conditions resulting in an accumulation of snow and ice.

Upcoming Holiday Notices:

Family Day – Monday February 19, 2024
Sunday Service Schedule

Good Friday – Friday March 29, 2024
No transit service

Easter Sunday – March 31, 2024
No transit service

