

Understanding the New Accessibility Standards for Customer Service – What it Means for Your Business

REGISTER TODAY!

PRESENTED BY:	DATE AND TIME	LOCATION
City of Barrie & Accessibility Advisory Committee Greater Barrie Chamber of Commerce Northern Lights Canada	Wednesday March 24, 2010 7:45 a.m. – 9:00 a.m. <i>(Light refreshments will be served)</i>	Southshore Community Centre (205 Lakeshore Drive)

LEARN HOW THE NEW ACCESSIBILITY STANDARD FOR CUSTOMER SERVICE IMPACTS YOUR BUSINESS AND HOW YOU CAN COMPLY WITH THIS LEGISLATION.

Find out about the Accessibility for Ontarians with Disabilities Act and the standards that impact what businesses and organizations must do to break down and prevent barriers.

This information session will:

- ◆ Explain the Customer Service Standard
- ◆ Discuss how your business is impacted
- ◆ Explain what you need to do to ensure your business is compliant with the legislation
- ◆ Provide you with resources for training and support

Making Ontario accessible will affect how you hire, train and accommodate employees and how customers should be accommodated and treated.

Don't miss this opportunity!

TO REGISTER:

Contact the Economic Development Department at (705) 728-9850 or email invest@barrie.ca

Supporting Barrie's Business Community:

