

# Water & Wastewater

## 2026 RATE INFORMATION



### E-billing is available for water and wastewater

Sign up for e-billing by logging in or creating an online water billing account at [barrie.ca/WaterBilling](http://barrie.ca/WaterBilling), and get notified by email when your bill is due.

### 2026 WATER & WASTEWATER RATES Effective May 1, 2026

Rate increases help support the City's commitment to providing high-quality drinking water, protecting the environment, and renewing existing infrastructure. The City regularly reviews the impact of these rate increases to ensure a balance between affordability for residents and long-term financial sustainability. Municipalities are required to maintain a financially sustainable system under the Safe Drinking Water Act.

RESIDENTIAL				
Bi-monthly Usage cubic metres	Previous Bi-Monthly Rates		New Bi-Monthly Rates Effective May 1, 2026	
	Water per m <sup>3</sup>	Wastewater per m <sup>3</sup>	Water per m <sup>3</sup>	Wastewater per m <sup>3</sup>
0 – 30	\$ 1.2807	\$ 1.9387	\$ 1.3315	\$ 2.0349
30 – 60	\$ 2.5615	\$ 3.2958	\$ 2.6632	\$ 3.4593
60 – 90	\$ 3.8422	\$ 3.2958	\$ 3.9947	\$ 3.4593
> 90	\$ 5.1230	\$ N/A	\$ 5.3264	\$ N/A
Fixed Charge (16 – 19 mm)	\$ 32.46	\$ 46.02	\$ 33.75	\$ 48.30
Fixed Charge (25 mm)	\$ 81.15	\$ 115.06	\$ 84.37	\$ 120.77
Fixed Charge (38 mm)	\$ 162.33	\$ 230.13	\$ 168.77	\$ 241.54
Fixed charges and water consumption will be prorated to the actual number of billing days.				
NON-RESIDENTIAL				
Monthly Usage cubic metres	Previous Monthly Rates		New Monthly Rates Effective May 1, 2026	
	Water per m <sup>3</sup>	Wastewater per m <sup>3</sup>	Water per m <sup>3</sup>	Wastewater per m <sup>3</sup>
0 – 15	\$ 1.2807	\$ 1.8463	\$ 1.3315	\$ 1.9379
> 15	\$ 1.9211	\$ 2.7698	\$ 1.9974	\$ 2.9072
Water & Wastewater fixed charges (based on water service size)				
13–19 mm	\$ 16.23	\$ 23.01	\$ 16.87	\$ 24.15
25–32 mm	\$ 40.58	\$ 57.53	\$ 42.19	\$ 60.38
38 mm	\$ 81.17	\$ 115.06	\$ 84.39	\$ 120.77
50 mm	\$ 129.86	\$ 184.11	\$ 135.02	\$ 193.24
75 mm	\$ 284.07	\$ 402.71	\$ 295.35	\$ 422.68
100 mm	\$ 487.01	\$ 690.52	\$ 506.34	\$ 724.77
150 mm	\$ 1,014.58	\$ 1,438.24	\$ 1,054.86	\$ 1,509.58
200 mm	\$ 1,298.65	\$ 1,840.95	\$ 1,350.21	\$ 1,932.26
250 mm	\$ 1,866.83	\$ 2,646.36	\$ 1,940.94	\$ 2,777.62
300 mm	\$ 1,866.83	\$ 2,646.36	\$ 1,940.94	\$ 2,777.62
Fixed charges and water consumption will be prorated to the actual number of billing days.				

ADDITIONAL FEES & CHARGES	
SERVICE	CHARGE
Service Call	\$ 125.54
Missed Appointment Fee	\$ 125.54
Water Account Fee (ownership or tenant changes)	\$ 39.00*
Tenant Water Account Creation Fee (charge to property owner)	\$ 60.00*
Water On/Water Off	\$ 125.54
Returned Payment Fee	\$ 47.00 ea
Water or Tax Certificate Fee	\$ 78.00 ea
RUSH Certificate Fee – 24 Hour response	\$ 117.00 ea
Final Meter Reading Fee	\$ 19.00*
Fire Protection	\$ 11.64 monthly**
Stop & Drain Valve Replacement	\$ 285.70
Water History Statement	\$ 15.00 per account per year
Payment Redistribution Fee (for misapplied payments)	\$ 45.00/payment
New Account Added to Water Billing System (for new address)	\$ 60.00*
Pool fill (using hydrant) 2 hour max.	\$ 631.59
* Subject to HST	
** Per hydrant and per building connection.	

### View your water consumption and bill online

Visit [barrie.ca/WaterBilling](http://barrie.ca/WaterBilling) or scan the QR code to check your daily water use or access your account. Login with your account number and billing details. You can also sign up for e-billing to receive email notifications.





## Water Operations and Maintenance

The City maintains watermains to keep the water safe, improve reliability, and ensure water flows properly throughout Barrie.

### FREE Public Tours

Take a free tour of Barrie's Surface Water Treatment Plant (20 Royal Parkside Drive) and learn about how Barrie's water is treated, from the source to the tap in your home.

**Wednesday, August 12, 2026**  
**10:30 – 11:30 a.m.**

**Wednesday, October 21, 2026**  
**10:30 – 11:30 a.m.**

To confirm tour dates and times, and for more information on upcoming public tours, visit [barrie.ca/WaterTreatment](http://barrie.ca/WaterTreatment).

## Water Quality

If you have water quality concerns, we want to help. Please report any concerns you may have with the quality, volume, or pressure of the water in your home by calling **705-792-7920**.

## Wastewater Treatment

The City maintains high standards in wastewater treatment to protect Lake Simcoe. Staff monitor systems and processes 24/7 to ensure the facility is always operating safely and efficiently.

### Sanitary Sewer Inspections & Flushing

The Wastewater Operations Branch is always working to find and fix problems in our sewers before they cause issues for residents. In 2025, over 115 km of sanitary sewers were flushed and more than 1,400 maintenance holes were inspected. In 2026, the main sewers on Mapleview Drive West, Veterans Drive and Commerce Park Drive will be flushed.

### Protecting Barrie's Sewer System

Putting unacceptable items down sinks, drains or toilets can cause backups and flooding. You can help keep the system working by not using the sewers to dispose of:

- **Fats, oils, grease and solids**  
Instead of putting them down the sink, wipe your utensils, pots and pans with paper towel and dispose of it in your organics cart.
- **Wet wipes, baby wipes and dental floss**  
These items can get stuck in the sewers or in equipment and cause costly repairs. Put these in your garbage cart.

To learn more, visit [barrie.ca/sewers](http://barrie.ca/sewers).

## FAQs

### What if I am late paying my water bill?

A late payment fee of 1.25% will apply to the unpaid balance following the due date and a reminder notice will be issued. Water/wastewater charges can be transferred to the property tax roll for collection, with applicable transfer fees, if charges remain unpaid.

### Are there financial assistance programs available?

The City offers a support program to help eligible households with water and wastewater costs. For details and eligibility, visit the Household Water/Wastewater Relief Program at [barrie.ca/WaterBilling](http://barrie.ca/WaterBilling).

### Why is my bill so high?

High water use can be the result of leaking or malfunctioning:

- Irrigation systems
- Humidifiers
- Toilets, faucets
- Water softeners
- Trap seal primers
- Outdoor taps

### How do I update my address if I move?

Visit [servicebarrie.ca](http://servicebarrie.ca), email [ServiceBarrie@barrie.ca](mailto:ServiceBarrie@barrie.ca), or call **705-726-4242**.

## SERVICE BARRIE

Phone: **705-726-4242**  
Counter: **1st floor of City Hall, 70 Collier Street**  
Email: [ServiceBarrie@barrie.ca](mailto:ServiceBarrie@barrie.ca)  
Online: [servicebarrie.ca](http://servicebarrie.ca)  
Address: **City of Barrie – Service Barrie**  
**P.O. Box 400, Barrie, ON L4M 4T5**

Service Barrie is open for in-person services on weekdays, 8:30 a.m. to 4:30 p.m. (excluding holidays). Email and phones are monitored on weekdays, 8 a.m. to 5 p.m.

## WATER OPERATIONS

Hours of operation: **8:30 a.m. – 4:30 p.m.**  
Phone: **705-739-4220, Ext. 4805**  
Email: [Water.Operations@barrie.ca](mailto:Water.Operations@barrie.ca)  
[barrie.ca/WaterBilling](http://barrie.ca/WaterBilling) | [barrie.ca/WaterServices](http://barrie.ca/WaterServices)

