

Disaster Recovery Assistance for Ontarians

Barrie Tornado

Disaster Recovery Assistance for Ontarians helps victims of natural disasters get back on their feet.

The program has been activated in areas affected by a tornado that occurred on July 15, 2021 within part of the City of Barrie.

For program guidelines, forms and eligibility information, visit Ontario.ca/DisasterAssistance

The deadline to submit an application is **Friday, November 26, 2021**

How it works with insurance

Government disaster assistance does not replace insurance. Applicants must proceed with a claim through private insurance providers before submitting an application. Insurance coverage, including the deductible and payment, will be subtracted from eligible amounts.

Applicants with insurance may be eligible for additional payment under the program only if insurance coverage is insufficient to cover the essentials. Homeowners with more than \$275,000 in insurance coverage are not likely to be eligible under the program.

Coverage

Eligible costs include emergency expenses, clean-up expenses and costs to repair or replace essential property (e.g. roof repairs to your primary residence).

July 2021

Disponible en français

What information do I need to provide with my application?

Please review the program documents carefully before preparing your submission as they will assist you in determining your eligibility and completing your application.

If you are eligible under the program, you should submit a complete application form with supporting documentation. You must attach:

- Letter from your insurance provider
- Document establishing your primary address (e.g., driver's license)
- If homeowner, document establishing home ownership (e.g., recent property tax bill)
- Receipts or invoices for costs incurred or estimates of future costs.

If you have lost some of the above documents in the tornado, please refer to the program guidelines for acceptable alternatives.

Where can I find more information?

If you need assistance determining your eligibility or filling out the application form, call **1-877-822-0116** or email DisasterAssistance@Ontario.ca

What happens after I submit?

Within two weeks, you will receive a notification that your application has been received. An adjuster may contact you to ask questions or request more documentation.

To ensure a prompt review of your application, make sure your application is complete and has all the required documents attached.

Disaster Recovery Assistance for Ontarians

Visit

[Ontario.ca/DisasterAssistance](https://ontario.ca/DisasterAssistance) for detailed information on the program's eligibility criteria and how to apply.

Am I eligible?

My property is within the activation area.

The Ontario government activates the program for people in specific areas affected by a natural disaster. Visit [Ontario.ca/DisasterAssistance](https://ontario.ca/DisasterAssistance) to see if you are in an activation area.

I will incur eligible expenses.

The program provides reimbursement only for essential costs such as cleaning up, making necessary repairs and replacing basic contents. Long term accommodations, repairs to outbuildings and restoration of landscaping are not covered.

My insurance coverage is not enough to cover my eligible expenses.

If your insurance coverage is more than your eligible expenses, you cannot receive a payment. Homeowners with more than \$275,000 in insurance are not likely to be eligible for any payment from the program. Insurance deductibles are not eligible for reimbursement.

The damaged property is my primary residence.

You can receive help only for your primary residence where you live on a day-to-day basis or the main premises of a small business, farm or not-for-profit organization. You cannot receive help for a secondary residence like a cottage or an investment property.

July 2021

Disponible en français