



Tornado Recovery

Information for affected residents

The City is working to ensure you have the support and resources you need during this challenging time. Please do not enter any homes unless deemed safe by City Building Officials.

Visit barrie.ca/TornadoRecovery for the most current information and links to additional resources.

If you need assistance, call the tornado assistance line at **705-728-8442** or visit City staff at the information centre in the trailer located near Saint Gabriel's School (10 a.m. to 2 p.m. daily).

Red Cross number for residents directly affected: 289-206-8275

Waste Disposal and Clean-Up

Residents can throw out household garbage, building material or debris in public disposal bins in the area. Household hazardous waste items must be left beside the bins and City staff will remove them for proper disposal.

An up-to-date map of all bin locations is available via barrie.ca/TornadoRecovery.

City staff have also set up separate disposal bins to clean the streets and sidewalks. For safety reasons, please do not remove items from disposal bins. Once the streets are cleared of debris, street sweepers will go through the area to help facilitate travel, allow work crews to get through streets, and to allow residents to reach their homes safely.

Fees waived at Barrie Landfill

For affected residents, fees will be waived at the landfill until July 23, and the landfill will be open on July 19 (usually closed on Mondays) to handle additional waste.

Building Safety, Assessment and Repairs

Stay out of damaged buildings until they can be assessed and temporarily repaired. Unsafe orders have been issued and will be posted on homes that have suffered extensive structural damage and are deemed to be unsafe. If an order has not been posted on your house, and you think it may be unsafe, call the tornado assistance line at **705-728-8442** and Building Department staff will investigate. You can also email building.official@barrie.ca.

If you are an affected resident, you will be provided with detailed information to assist you with next steps to take for property assessments, supports and help available, and how to handle temporary and final repairs. Contact your insurance company for an assessment of the property. If you are the tenant, call your landlord to notify them of the damage. Damage from the tornado may extend beyond what you can visibly see. The tornado has imposed loads on the buildings in excess of what it was designed for. We recommend an evaluation by your insurance company if you are concerned, even if an unsafe order has not been issued.

Parking

DO NOT park on the road. There will be a no parking order in effect for the affected areas overnight from Sunday, July 18 until Tuesday, July 20 so streets can be cleaned. A map of the no-parking area is available via barrie.ca/TornadoRecovery. Tow trucks will be brought in to help remove vehicles from the street if they can't be moved due to damages.

Food Safety

If you lost power, your food may be affected. A power outage can result in certain foods becoming potentially hazardous for consumption. If you are unsure if a food is safe for consuming, throw it out. For more information on food safety following a power outage, visit "Emergency Preparedness" via simcoemuskokahealth.org.

Financial Support

If your home was damaged, document the damage as best you can for a property tax relief application, available via barrie.ca/PropertyTaxes. The Government of Ontario offers two programs that offer financial support following sudden, unexpected natural disasters. Visit emergencymanagementontario.ca for more information.

Water and Gas

Some homes that were damaged but remain habitable may have water service turned off. If people are returning home and need their water turned back on or have questions about water service, please call **705-726-4242** (follow the prompts if after-hours).

Enbridge Gas is working to restore gas service to affected customers when it's safe to do so. It's expected service will be restored to the majority of customers by end of day on July 17. Enbridge will go door-to-door to undertake this work for houses that are safe to occupy, and will need to access the inside of homes to safely relight natural gas appliances. Do not attempt to relight your own appliances.

Helpful Contacts

The Barrie Public Library Painswick branch (48 Dean Ave) offers computers, free wi-fi, and laptops that can be borrowed in-branch if you need internet or computer access. Call **705-728-1010** or visit barrielibrary.ca.

Ontario 211: Community and Social Services: call 2-1-1 or visit communityconnection.ca

Canadian Mental Health Association Simcoe County: cmhastarttalking.ca

Ontario SPCA support for anyone who needs temporary housing or food for their animal: 310-SPCA (7722).

Barrie Police Service Non-Emergency Line: 705-725-7025

Kids Help Phone: 1-800-668-6868 or kidshelpphone.ca

Please be wary of scammers.

Alectra crews were notified of scammers posing as Alectra employees going door-to-door asking residents for money to inspect their home. This is NOT Alectra, please be cautious and notify local law enforcement (Barrie Police Service Non-Emergency Line: **705-725-7025**) if you encounter these fraudsters. For more information, visit alectrautilities.com