



## Barrie Transit Attendant Card Application Form

This form contains an application and information for the Attendant Card for Barrie Transit's conventional public transit service. This application is intended for the Barrie Transit conventional service only. Existing Specialized clients or those applying for Specialized are not required to complete this application form.

**Section A-** to be completed by the applicant who requires an Attendant

**Section B-** to be completed by a treating Health Care Professional

**Section C-** how to submit the application

The Attendant card is a photo card that identifies the cardholder as a person (the applicant) who, due to their disability, needs to be accompanied by a support person and is unable to use Barrie Transit's conventional public transit service independently. An Attendant is a support person who assists with communication, mobility, personal care, medical and behavioural needs. Barrie Transit does not provide the Attendant, the applicant is responsible for providing his/her own Attendant. An Attendant may be a paid professional, a volunteer, a family member or a friend. An Attendant must be 12 years of age or older. The Attendant card permits one (1) Attendant to travel with the cardholder at no charge.

Some examples of how an Attendant may assist include:

- Adjusting feeding tubes or other medical equipment while travelling
- Controlling the behaviour of a person who exhibits aggressive or other unacceptable behaviour towards themselves, other passengers or the driver, while on the vehicle
- Securing a mobility device

Some examples of who the Attendant card program does not apply to:

- A person who needs a family member to accompany or assist them at their destination
- A person who does not want to travel alone or does not feel comfortable travelling alone
- A person who has a language barrier

Applicants undergoing travel training with a recognized Organization or Agency may apply for an Attendant card on a temporary basis, solely for the purpose of travel training (page 3, question 3).

Barrie Transit will review your application within 14 calendar days of receipt. An approval/ineligibility letter will be sent by mail. Approved applicants bring the approval letter to the Barrie Transit Terminal ticket counter, located at 24 Maple Avenue to have a photo taken and receive an Attendant card. There is no fee for the Attendant card. There is a \$5.00 replacement fee for lost, stolen or damaged cards.

Attendant cards have a photo of the applicant, not the Attendant. This allows the applicant to bring a different Attendant with them at different times, and on different trips.

Applicants will be asked to update their information and renew their card every two (2) years (excludes travel training). Please return the completed form to the City of Barrie (see section C for details).



**Barrie Transit Attendant Card Application Form****SECTION B CONTINUED - TO BE COMPLETED BY A HEALTH CARE PROFESSIONAL**

Applicants undergoing travel training with a recognized Organization or Agency may apply for an Attendant card on a temporary basis, solely for the purpose of travel training.

3. Does the applicant require an Attendant **solely for the purpose** of travel training?.....

N/A [ ] Yes [ ] **if yes, duration:** [ ] 1 month [ ] 3 months [ ] 6 months

Travel Training Agency: \_\_\_\_\_

4. Does the applicant have a **temporary disability** impacting his/her ability to use conventional transit independently? N/A [ ] Yes [ ] **if yes, duration** \_\_\_\_\_

In accordance with the eligibility criteria, I certify that to the best of my knowledge, the information provided in this application is correct and to be true.

Health Care Professional's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Registration or License#: \_\_\_\_\_

**SECTION C- HOW TO SUBMIT THE APPLICATION****KEEP A PHOTOCOPY OF THIS APPLICATION FOR YOUR RECORDS**

**Mail to:** The Corporation of the City of Barrie  
Access Barrie, Transit Department  
70 Collier Street, 1<sup>st</sup> Floor  
P.O. Box 400, Barrie, ON L4M 4T5  
**Fax:** 705- 730-0377  
**Email:** ServiceBarrie@barrie.ca  
**Walk in:** 24 Maple Avenue, Transit Ticket Window

Personal information contained in this application form is collected pursuant to the Accessibility for Ontarians with Disability Act (AODA) Ontario Regulation 191/11 and will only be used for the purpose of processing this application. All personal information is provided under the Municipal Freedom of Information and Protection of Privacy Act, 1989. Questions about this collection should be directed to the Corporation of the City of Barrie, Access Barrie, Transit Department, 70 Collier Street, 1<sup>st</sup> Floor, Barrie ON., L4M 4T5, 705-726-4242 or ServiceBarrie@barrie.ca.

**BARRIE TRANSIT OFFICE USE ONLY**

Approved:

Denied:

Reviewed by:

Date:

Notes/Summary:

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