



2013 – 2018 ACCESSIBILITY PLAN

Multi-year Plan

Approved by General Committee: April 22, 2013

Ratified by Council: April 29, 2013

Motion: 13-G-107

“One of Ontario’s Leading Communities in Accessibility”



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Section 1: Municipality Participating in this Plan

1.1 Municipality

This plan has been prepared for the Corporation of the City of Barrie.

1.2 Address

70 Collier Street P.O. Box 400
Barrie, ON L4M 4T5

<http://www.city.barrie.ca>

1.3 Key Contact

Dawn McAlpine, City Clerk
(705) 739-4220 Ext. 4421 – Phone
(705) 739-4243 – Fax
dmcalpine@barrie.ca

1.4 Population

141,000 ¹

1.5 Municipal Highlights – Barrie’s History

The City of Barrie, Southern Ontario’s premier waterfront community, is one of Canada’s fastest growing and most prosperous municipalities. Its sense of community has been preserved despite its rapid growth.

Barrie is a vibrant and rapidly growing community over 140 000 with rich and dynamic cultural pursuits. Population projections indicate that approximately 160,000 people will reside in Barrie by the year 2021. Regionally, a population of approximately 330,000 grows at a rate of nearly 2% per year. A safe and friendly community, the City of Barrie is in one of the fastest growing regions in Canada – all on beautiful Kempenfelt Bay.

The tremendous advantages associated with the City’s location have been the primary reasons behind the City’s rapid growth and economic development. Strategically located in the midst of Ontario’s recreational heartland and less than an hour’s drive from Toronto, Barrie offers the best of both worlds. The City is far enough away from the metropolitan area to enjoy a high level of economic aggregation; yet close enough to realize the benefits of the economic growth of the Greater Toronto Area.

¹ Statistics Canada 2011 Census

1.6 Organization of the Corporation of the City of Barrie

The City of Barrie is organized into four (4) divisions and fifteen (15) functional departments.

The corporate structure of the City of Barrie is comprised of four functional divisions, each headed by a General Manager.

1.7 Chief Administrative Officer's Department

The Chief Administrative Officer is appointed by City Council. The Chief Administrative Officer directs and coordinates the general management of business affairs of the Corporation, in accordance with the by-laws, policies and plans established and approved by City Council, to ensure the delivery of high quality services and facilities which preserve or enhance the social, economic and physical well-being of the community at best value for the citizens of Barrie.

It is the responsibility of the Chief Administrative Officer to ensure that innovative programs and services are developed and implemented to meet the ever-changing needs of the community, while ensuring fiscal responsibility, and the added responsibilities municipalities are faced with.

The Chief Administrative Officer is also responsible for ensuring that Council directives are coordinated between departments and relevant agencies while ensuring that the operations within the organization are conducted within the framework of the values and goals of the Corporation.

The Chief Administrative Officer's Department's responsibilities also include the Strategy and Economic Development Department and the Communications and Intergovernmental Affairs Department.

In addition, the Chief Administrative Officer links with other government agencies, federal, provincial and municipal; to provide Council with the necessary comprehensive information they require for developing plans and policies.

Under the direction of the Chief Administrative Officer, each General Manager is responsible for managing their respective area:

1.8 Corporate Services Division

The General Manager of Corporate Services responsibilities include the Internal Audit Department, the Information & Communications Technology Department; the City Clerk's Office (Council secretariat, municipal election, corporate records management, vital statistics, assessment rolls, provincial offences, room bookings); the Finance Department (property taxes, supply and services, purchasing, insurance claims, payroll, insurance); the Legal Services Department (Real Estate transactions, by-law enforcement and legal services) and the Human Resources Department.

1.9 Infrastructure, Development and Culture Division

The General Manager of Infrastructure, Development and Culture responsibilities include the Engineering Department (Design and Construction Services, Infrastructure Planning and Policy and Development Services), Planning Department (development control and policy planning), Building Services Department (building permits, inspections, zoning and property standards), Department of Culture Department and Corporate Asset Management.

1.10 Community Operations Division

The General Manager of Operations responsibilities include Leisure, Transit and Facilities (developing and operation of community recreation programs and special events/facilities maintenance, arena operations/transit terminal operations); Operations (water treatment and supply/sewage pump stations/waste collection, disposal, recycling/landfill site management/parks maintenance and operations/parking operations/winter control); the Barrie Fire and Emergency Service (community protection through education, prevention, investigation, training, fire suppression, community rescue and dangerous goods containment); and Community Emergency Planning.

1.11 Services Not Delivered by the City of Barrie

Although the City of Barrie is a single-tier municipality, there are certain services for which the Corporation of the County of Simcoe is responsible. The County of Simcoe delivers these services on behalf of the City of Barrie. Specifically, the County of Simcoe is responsible for:

- Ontario Works
- Social Housing
- Children's Services
- Land Ambulance and Emergency Planning
- Homes for the Aged
- Health Unit Services is offered by the Simcoe Muskoka District Health Unit

As required under the Accessibility for Ontarians with Disabilities Act, the County of Simcoe will prepare its own Accessibility Plan covering those services delivered by the County.

Section 2: City Of Barrie's Response to the Accessibility for Ontarians with Disabilities Act, 2005

In September, 2001, City Council adopted Resolution 01-G-343 approving the creation of an Accessibility Advisory Committee composed of six community members, the majority of whom were to be individuals with disabilities, and one member of City Council.

On June 13, 2005, the Accessibility for Ontarians with Disabilities Act, 2005 (AODA 2005) received Royal Assent and is now law. The AODA requires the provincial government to work with persons with disabilities and the private and public sectors to jointly develop standards to be achieved in 5 years or less leading to an accessible Ontario in 20 years.

On December 14, 2009 City Council adopted resolution 09-G-527 approving the 2010 Accessibility Plan authorizing the City Clerk's Office in consultation with the Accessibility Advisory Committee to monitor implementation of the Plan and report back to General Committee with the City's 2011 Accessibility Plan in December, 2010.

Section 3: City of Barrie Accessibility Advisory Committee Background Information

3.1 Committee Membership

On December 2, 2002 City Council adopted resolution 02-G-707 adopting the terms of reference for the City's Accessibility Advisory Committee.

The following members have been appointed by Council for a term ending November 30, 2014:

<u>Name</u>	<u>Membership</u>	<u>Term</u>
Councillor D. Shipley	Council Rep.	November 30, 2014
Kim Demberline	Past Chair	November 30, 2014
Margaretta Papp-Belayneh	Citizen Rep.	November 30, 2014
Debbie Kerr	Citizen Rep.	November 30, 2014
Micheline Crocker	Citizen Rep.	November 30, 2014
Cheryl Caterer	Citizen Rep.	November 30, 2014
Colin Wilson	Citizen Rep.	November 30, 2014

Like all Ontario municipalities, the City of Barrie will prepare and implement a five year multi-year plan with annual updates on accessibility projects to meet compliance of the Accessibility for Ontarians with Disabilities Act (AODA). Additionally, the City of Barrie will develop and implement an annual Accessibility Plan per the Ontarians with Disabilities Act, 2001 (ODA), until such time as it is repealed.

Message from the City of Barrie Accessibility Advisory Committee

Mayor and Members of Council,

The Accessibility Advisory Committee for the City of Barrie would like to take this opportunity in advance to convey its appreciation to Mayor Lehman, Council and City Staff for their support and assistance during 2013. We look forward to continue to assist Council in the implementation of the Strategic Priorities for 2011 – 2014.

It has been a very exciting and productive time for the Accessibility Advisory Committee. The City Council and Staff have been very proactive in implementing the standards of the Accessibility for Ontarians with Disability Act (AODA).

I am pleased to report that Mayor Lehman, Council and City of Barrie Staff have made great strides in making our community barrier free to all its residents and continue to be a glowing example of how Municipalities can work hand in hand with their Accessibility Advisory Committees. We have had the pleasure of working closely with Mayor Lehman, Council and City Staff in raising awareness regarding the need to maintain accessibility in the design of all public buildings and sidewalks and look forward to this continued collaboration.

The close collaboration with the city will ensure that the five (5) year Multi-year Accessibility Plan will be a stepping stone to the goal of making Barrie a society that all persons regardless of their ability, will live, play and contribute to our beautiful water front community.



Kim Demberline
Accessibility Advisory Committee Chair

3.2 Terms of Reference

1. Reporting Structure:

In accordance with the City of Barrie's Procedural By-law, the Accessibility Advisory Committee is an advisory Committee authorized by City Council. The Committee has been established by City Council in accordance with these Terms of Reference. The Committee shall report to City Council through the Finance and Corporate Services Committee. Decisions of the Committee are not final until approved by City Council unless delegated authority is granted by Council.

2. Mandate

The goal of the Accessibility Advisory Committee is to champion issues related to the provision of an accessible community on behalf of all of Barrie's citizens.

3. Objectives

The objectives of the Accessibility Advisory Committee will be established by the Committee at the beginning of the term. The objectives for the 2010 to 2014 term are as follows:

- Advise City Council each year about the preparation, implementation and effectiveness of its accessibility plan as required by the Ontarians with Disabilities Act.
- Advise City Council on the accessibility for persons with disabilities to a building structure or premises, or part of a building, structure or premises that Council intends to purchase, construct, significantly renovate or lease.
- Advise City Council on the accessibility of new developments for which site plans are being reviewed by the municipality pursuant to section 41 of the Planning Act.
- Research and make recommendations to City Council concerning the identification, removal and prevention of barriers to persons with disabilities within the City of Barrie.
- Educate City Council and the general public of the responsibility, benefits and means of having a consumer-friendly community inclusive to age and ability.
- Promote the voluntary provision of inclusive access to buildings, services, communications and activities within the City of Barrie, and recognize those businesses and services that are consumer-friendly.

4. Composition

The Accessibility Advisory Committee shall be composed of one member of Council and 6 citizen representatives. Pursuant to the Ontarians with Disabilities Act a majority of the members of the committee shall include persons with disabilities.

All Committee members shall be selected by City Council. If a Committee member is unable to complete the term as set out in Section 5 below, a new Committee member will be selected by City Council.

5. Term

Council members shall be appointed for two years. Citizen members shall be appointed for a term that coincides with the term of Council, expiring on November 30 of the year in which a municipal election is held unless provided by a resolution of City Council.

A member may resign from the Committee at any time by advising of this intention in writing to the Chair of the Committee.

A Committee member may be re-appointed by City Council for an additional term(s).

6. Frequency of Meetings

Committee meetings shall generally be scheduled once per month or may be scheduled at the call of the chair.

All meetings shall be open to the public in accordance with the City of Barrie's Procedural By-law and the Municipal Act. A meeting of the Committee may only be closed to the public, if the subject matter being considered meets the criteria established in Section 239 of the Municipal Act. The following are currently included as subject matters in Section 239 that may be discussed during a closed meeting:

- a) The security of the property of the City;
- b) Personal matters about an identifiable individual, including City employees;
- c) A proposed or pending acquisition or disposal of land by the City;
- d) Labour relations or employee negotiations;

- e) Litigations or potential litigation, including matters before administrative tribunals affecting the City;
- f) Advice that is subject to solicitor-client privilege, including communications necessary for that purpose;
- g) A matter in respect of which the Committee or Council may hold a closed meeting under another Act.

7. Selection of the Chair and Vice-Chair

The Chair and Vice-Chair (if necessary) shall be selected by the Committee at the first meeting.

8. Role of the Chair and Vice-Chair

The Chair shall preside over the meetings of the Committee and assist the Committee in reaching consensus on fundamental policy issues of concern to the Committee.

The Vice-Chair shall assume the authority and perform all the duties of the Chair in the absence of the Chair.

9. Roles and Responsibilities of Members

Committee Members shall:

- a) Attend and actively participate in all meetings;
- b) Work with other members to attempt to reach consensus on decisions before the Committee; and
- c) Adhere to these terms of reference, the City of Barrie's Procedural By-law, Purchasing By-law, the Council/Committee Code of Conduct and any other by-laws, policies or procedures that apply to Committee members.

10. Rules Governing the Proceedings of Committees

The business of advisory committees shall be conducted in accordance with the City of Barrie's Procedural By-law.

11. Quorum

In accordance with the City of Barrie's Procedural By-law a quorum shall be a majority of the Committee Members.

If the quorum for a Committee is not present within thirty (30) minutes of the time appointed for the meeting, the Committee Secretary shall record the names present and the meeting shall stand adjourned until the next scheduled meeting.

12. Voting

In accordance with the City of Barrie's Procedural By-law, when an issue arises, the Committee will attempt to reach a consensus on how the Committee should resolve the issue.

A question before the Committee will be put to a vote and each Committee Member will be entitled to one vote.

A motion shall be deemed to be carried when a majority of the members present and voting have expressed agreement with the question. Consequently, on a tie vote, the motion is lost.

13. Resources

Primary Staff

The staff resource for the Committee is the Accessibility Co-ordinator.

A Committee Secretary is provided by the City Clerk's Office. The Committee Secretary works with the Committee to co-ordinate the proceedings of the Committee, including the taking of minutes, the distribution of minutes and agendas and the general administrative coordination of meetings.

Advisory Staff

Staff shall provide advisory support to the Committee, including background information, resources and advice to Committee members to assist them in their role.

From time to time, the Committee may request the advice or participation (non-voting) of individuals or organizations/City Committees with a particular area of expertise. The Committee Secretary will coordinate, through consultation with the Chair, the request made by the Committee.

14. Application of the Code of Conduct

The Committee shall, at all times follow the policies and procedures set out in the City of Barrie's Council/Committee Code of Conduct.

15. Budget

The Committee is authorized to expend funds within its budget allocation approved by City Council, where such expenditure is in accordance with the City of Barrie's Purchasing By-law. The committee must authorize any expenditure through a majority vote and such approval of an expenditure and the name of the individual and/or company receiving payment shall be recorded in the minutes of the meeting.

The Committee at no time may exceed its annual budget without formal application to, and authorization by City Council. Neither the Committee nor any member thereof shall pledge the credit of the City in any matter whatsoever.

16. Other

From time to time members of the Accessibility Advisory Committee may be requested to provide assistance or offer advice regarding city projects, park audits, facility audits, site plan reviews, transportation matters and education for community groups and events. Committee members must keep in mind that while the committee on which they serve has specific goals and objectives, the Committee's function is advisory in nature and the final decision on recommendations made by the Committee rests with City Council. Council's responsibility is to the broad public good and, as such, Council may take into account other matters beyond those considered by the Committee when making its final decision on the matter.

Section 4: Accessibility Achievements and Committee Highlights

As part of its commitment to creating an exciting, caring and progressive community, the Accessibility Advisory Committee implements initiatives and goals to eliminate barriers to improve and maintain the City of Barrie as an Accessible Community. The following are highlights of some of the initiatives undertaken by the City during 2012, often with assistance or feedback from the Accessibility Advisory Committee, to make Barrie a more accessible community.

- In 2012, a former long-time member of the Accessibility Advisory Committee, Albert Stein, was awarded the Bob Kerr Accessibility Award.
- Inclusion Services supported an individual with identified needs complete the LIT program and then be placed as a volunteer in inclusion summer camps.
- Inclusion Services expanded the “our choice model” approach by offering an inclusion camp (with targeted content) for the youth age group, addressing a large gap in inclusive recreational programming for this age group across the province.
- Developed a fundraising initiative in order to provide financial assistance to 34 campers needing 1:1 support while attending summer camp.
- Increased inclusive recreation program environments.
- Painswick Library and Downtown Library Accessibility renovations were completed. Both facilities are accessible and initial accessibility audits are positive.
- Barrie Transit implemented new policy regarding Courtesy/Priority Seating, accompanied by an extensive public education and awareness campaign.
- The Accessibility Advisory Committee (AAC) made a presentation to Council on May 14th regarding accessibility to both bring awareness to the issues of accessibility and to celebrate the strides the City of Barrie has made.
- The Accessibility Advisory Committee hosted Howard Gerry, Universal Design and Architecture expert from the OCAD University, at the South Shore Centre on May 28th to celebrate and bring awareness to Accessibility Awareness Week with a presentation on Universal Design and Universal Access. Numerous professionals from the planning, construction, real-estate, engineering and architecture fields from Barrie and the Simcoe County area. The Accessibility Advisory Committee together with their Simcoe County Accessibility Network (SCAN) counterparts, are looking to build on the success of this presentation in 2014 by collaborating with other communities in and around Simcoe County, as well as with Georgian College, and local community organizations to facilitate a larger presentation on the topic of Accessibility and Universal Design. It is hoped

that by helping this information reach a wider audience, accessibility and universal design principles can become more readily integrated into the framework of our communities.

- The Accessibility Advisory Committee initiated an accessible parking awareness campaign in December 2012 to bring attention and awareness to the public while parking at City of Barrie Facilities, of the necessity of leaving accessible parking spaces available to those who need them.
- City of Barrie met compliance of all January 1, 2012 Integrated Accessibility Standard Regulations requirements and is working steadily to meet compliance of subsequent accessibility requirements by or in advance of compliance deadlines.

Section 5: Staff Accessibility Implementation Group

In 2012 City of Barrie department staff made themselves available to the Accessibility Advisory Committee, to: provide updates on department projects impacting accessibility, provide assistance in the development of future accessibility plans, and monitoring departmental barriers identified within the City's annual Accessibility Plans.

In addition to work that the Staff Accessibility Implementation Group will do at the department level to ensure improved accessibility and barrier removal, the continued commitment to and involvement with the Accessibility Advisory Committee by key department staff is expected to continue in 2013 and beyond.

The City's Staff Accessibility Implementation Group will meet quarterly in order to better integrate accessibility into all City departments.

Section 6: Priorities to Be Addressed 2013 – 2018

With the Integrated Accessibility Standards Regulation (IASR), Ontario Regulation 191/11, being passed in 2011, the City of Barrie's main focus for accessibility planning will be on the implementation and maintenance of the requirements in the legislation.

The new legislation covers information and communication, employment and transportation requirements, as well as general accessibility requirements. Within the general requirements is reference to Accessibility Plans. Accessibility Plans are now to be reviewed at least once every five years and municipalities are to prepare annual status reports on the progress measures taken to implement the strategy referenced in the municipal Multi-year Accessibility Plan.

This is in addition to the annual accessibility plan that the municipality is required to complete per the Ontarian's with Disabilities Act (ODA), 2001. Together with the City's Accessibility Advisory Committee (AAC), staff will work to incorporate these plans in a manner that best reflects the City's accessibility goals and objectives under the AODA.

Below are the projects associated with the prevention and removal of barriers specifically to persons with disabilities that live, work, and travel in the City of Barrie. By removing barriers for persons with disabilities, we are removing barriers for everyone.

This five year plan presents the City's new approach to accessibility planning. The plan follows a new format by listing projects that are associated with each accessibility standard under the AODA.

This multi-year plan has been organized into the following sections:

Part I – General Requirements Under the IASR; Accessibility Plan, Procurement and Training

Part II – Accessible Customer Service

Part III – Accessible Information and Communications Standards

Part IV – Transportation Standards

Part V – Accessible Built Environment

Part VI – Design of Open Public Spaces Standards

Part VII – Internal Initiatives

Project Title	Description	Timeframe for Compliance or Timeframe for Internal Initiative	Lead Department
	General Initiatives		
Multi-year Accessibility Plan	An outline of the City's strategy to prevent and remove barriers and meet requirements under the Accessibility for Ontarians with Disabilities Act, (AODA) and our obligations under the Accessibility Standards. This will include an annual status report on the progress with the initiatives in the Plan.	Compliance by end of 2013	Human Resources
Policy review and development of a statement of commitment to accessibility	Develop and maintain policies about how the City will achieve accessibility through meeting the requirements in the AODA, including those laid out in the Integrated Accessibility Standards Regulation (IASR) and Accessible Customer Service Regulation. Develop a statement of commitment about meeting the accessibility needs of persons with disabilities in a timely manner in our policies.	Compliance by end of 2013	Human Resources; Finance – Purchasing; Planning; and Engineering departments as applicable.
Procurement process ensures the acquisition of accessible goods, services or facilities.	Develop a process to incorporate accessibility criteria and features when procuring or acquiring goods, services, or facilities. This will include accessibility features when designing, procuring or acquiring self-service kiosks.	Compliance by end of 2013	Finance-Purchasing with support from Human Resources.
Training in the IASR and Ontario Human Rights Code	Develop, deliver and coordinate mandatory accessibility training applicable to all employees, and volunteers (i.e. face-to-face, e-learning, job-aids).	Compliance by 2014	Human Resources
	Accessible Customer Service Initiatives		
Accessible Customer Service Regulation	Monitor and evaluate Accessible Customer Service Training for staff, volunteers and 3 rd party agencies, in order to continue to comply with the Accessible Customer Service Regulation, under the Accessibility for Ontarians with Disabilities Act (AODA).	Compliance of Accessible Customer Service Standard achieved in 2010 Maintenance of Standard is Ongoing	Human Resources
Accessible Elections	Elections manuals, technology and software will be reviewed and amended if	Compliance of Accessible	Clerk's Office

	necessary in preparation for the 2014 Municipal Election, and the 2018 Municipal Election.	Customer Service Standard achieved in 2010 Maintenance of Standard is Ongoing	
Accessible Formats and Communication Supports	Review relevant policies. Reinforce Accessible Customer Service Training. Develop guidelines for accessible public information materials (electronic and print materials).	Compliance by 2015	Human Resources; Communications Department; and IT Department.
Accessible feedback processes	Develop accessible on- line feedback processes in addition to other methods.	Already compliant – compliance continually monitored and processes updated as required	Human Resources; Communications Department; and IT Department.
Emergency procedures and public safety information	Ensure City's emergency plans or public safety information is available in an accessible format upon request.	Compliance by 2012	Human Resources
Accessible Website	Include accessibility in upgrades. Review online applications such as transit, recreation, intranet etc.	Compliance by 2021	IT Department
Employment Initiatives			
Employee Accommodations: Recruitment Planning, screening and selection process provides accommodations. Accommodations are provided to employees. Return to work process with related applicable accommodations is in place. Performance management, career development and	Revise policy and work processes for recruitment; workplace emergency response; employee accommodation; disability management and return to work; performance management; career development and employee redeployment. Develop targeted training for all Human Resources staff, and all senior employees impacted by the changes to policy and process as a result of the employment standards (i.e. hiring managers). Communicate employment policies and processes to all staff.	Compliance by 2014	Human Resources

<p>redeployment take into consideration the accessibility accommodation needs of employees with disabilities.</p> <p>Workplace emergency response information is provided in an accessible format or with other accommodations upon request.</p>			
	Transportation Initiatives		
Transit	<p>please see Transit Multi-year Accessibility Plan for the City of Barrie Conventional Transit and Specialized Transit Multi-year Accessibility Plan by visiting the City of Barrie website at: www.barrie.ca</p>	Compliance for Transportation Compliance requirements met: 2011-2017	Transit
Duties of Municipalities, Accessible Taxicabs		Compliance by 2013	Municipal Law Enforcement, Transit, Human Resources Department.
Duties of Municipalities, Taxicabs		Compliance by 2011	Municipal Law Enforcement, Human Resources Department.
	Accessible Built Environment Initiatives		
Development/ Redevelopment of COB Accessibility Design Guidelines	<p>To implement accessibility design criteria for City facilities that would apply to capital projects and for private developments where applicable through the site plan process.</p> <p>The provincial accessible built environment standard as incorporated into the Ontario Building Code will be monitored regarding implications for future city building projects and revisions on the COB Accessibility Design guidelines.</p>	Internal Initiative to commence 2013 to 2016	Human Resources Department, Planning Department, Engineering Department, Building Department, Facilities Department.
	Design of Open Public Spaces Standards		
Open Public Spaces	<p>Accessibility considerations per the Integrated Standard will be made in the design, refurbishment and maintenance of all City of Barrie Open Public Spaces, with the intent to eliminate barriers where possible, while striving to not create new barriers. This applies to:</p>	Compliance by 2016	HR, RFT, Engineering.

	<ul style="list-style-type: none"> • Recreational trails and beach access routes; • Outdoor public use eating areas • Outdoor play spaces • Exterior paths of travel • Parking • Obtaining service, i.e. counters 		
Sidewalks for Transit Routes	Installation of accessible sidewalks along accessible transit routes.	Compliance by 2016	Transit, Engineering, HR
	Internal Initiatives		
COB Affordable Housing Strategy and Action Plan	Work is underway on an affordable accessible housing strategy and action plan for the City of Barrie. In addition to a summary of housing needs and a vision and framework which will be received by council.	Internal Initiative – Ongoing collaboration	Planning
National Access Awareness Event	Plan and implement an annual event to support National Access Awareness Week (last week of May/first week of June)	Internal Initiative 2013-2018	Human Resources with support from the AAC.
International Day of Disabled Persons Event	Plan and implement an event to support International Day of Disabled Persons Event (December 4 th)	Internal Initiative 2013-2018	Human Resources with support from the AAC.
Accessibility Features in Recreation Facilities, Arenas, Parks	Information about the accessibility features at various community centres, recreation centres, arenas, and community parks will be organized and available online as well as a brochure for individuals requesting a hard-copy of this information	Internal Initiative 2013	Human Resources, Recreation Transit and Facilities, Communications Department.

The City of Barrie will continue to work towards creating a universally accessible community by systematically removing barriers to persons with disabilities. These barriers include: physical, architectural, informational, attitudinal, technological, and barriers created by policies or practices.

Since the purpose of the AODA is to develop, implement and enforce accessibility standards with respect to goods, services, information and communication, facilities, accommodation, employment, buildings, structures and premises, the City of Barrie will continue our pursuit in the prevention and removal of barriers to persons with disabilities and strive to continue to deliver quality municipal programs and services to all our citizens.

Section 7: Conclusion and Next Steps

This City of Barrie Multi-year Accessibility Plan provides an update on activities that have been and will be undertaken to improve the accessibility of all our programs, policies, services and facilities. The City of Barrie has strengthened its commitment to

increased accessibility and will continue to improve and make strides to achieve its accessibility goals.

7.1 Get Involved

The next five years will be an exciting time for improvements to the accessibility of the City of Barrie, where more and more improvements will be introduced and barriers to accessibility removed.

As we make these improvements, and seek the solutions to some of the problems that persons with disabilities living in or visiting Barrie continue to face, we want the community to help us. We have already received some great feedback from the community to help us develop this document. We want to continue to hear from the community about its experiences and ideas for how we can further enhance the accessibility of City of Barrie programs, services and facilities beyond 2018.

Please contact our Accessibility Coordinator, Cheryl Dillon, by e-mailing her at: cdillon@barrie.ca or by calling: (705)739-4220 Ext. 5237.

7.2 For More Information

For more information please visit the City of Barrie website at:
<http://www.barrie.ca>