

New users must create a portal account first

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Welcome to the City of Barrie's View Your Water Billing Account

This service offers up-to-date, online views of customer water accounts. From the comfort of home, citizens can review such information as billing, consumption and payment history. The City of Barrie is introducing e-billing for water and wastewater bills, to make accessing your water bill simpler and more convenient for you. Through e-billing, customers will be notified when their bill is due through email, and see all billing details all in one place.

If you have not used this system before, please select the New User option in the left-hand menu to get started. Once your profile has been created you will be able to link your water billing account. In order to do this you will need a copy of your most recent water bill.

NOTE: To close your water account or change your mailing address, please use the links below.

[Mailing Address Change Form](#)

[New Account/Cancellation Form](#)

Help

If you have any questions about this website or about your water consumption please refer to the [Frequently Asked Questions](#) or contact the Revenue Branch.

Legal

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Create New User

* = Required

Login

Fill in all the details – after completion, the user should receive an email to 'enable' the account

 Use Google for Login: ☐ ?

* Email Address:

* Confirm Email Address:

* Password:

* Confirm Password:

Name and Address

* First Name:

* Last Name:

* Address Line 1:

Address Line 2:

* City:

* Province:

* Postal Code:

After the account has been enabled – they must add the water account to their profile



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Welcome to the City of Barrie's View Your Water Billing Account

1. If this is your first time logging in and do not have a water account(s) linked with your profile, please Select '**Add Account**' to add in a water account. If you already have an account set up and want to sign-up for E-billing proceed to Step 2.
2. Sign-Up and Manage E-billing:
 - A. **Setting up E-Billing for the first time?** Select '**Account Information**' then select '**Manage E-Billing**' to sign-up for E-Billing. If you have multiple accounts, please select '**Account Information**' first to select which account you'd like to sign-up for E-Billing, then select Manage E-Billing.
 - B. **Updating existing E-billing settings?** Select '**Manage E-Billing**' to make your changes.

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After filling in the details below & selecting 'submit' you should receive a 'success' notification



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Add Account

* = Required

User ID:

[Redacted]

* Account ID:

000000000



-

000000000



* Last Payment Amount:

\$

0

Submit

* Account ID must be entered exactly as it appears on your monthly statement.

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Once successfully added, there will be a **'Manage Accounts'** tab on the left side – click on that to refresh the portal

After selecting 'Manage eBilling' they can then select the ability to move to eBilling or Paper

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Manage eBilling

Account Number:

Customer Name:

Location Address:

Phone Number:

Please choose how you would like to receive your billing statement. If you choose to receive your statement via eBill, the eMail address field will be required.

☐ eBill ☒ Paper

Email Address:

Submit

Help

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