















## Glossary

MOU	Memorandum of Understanding
NFPA	National Fire Protection Association
NQI	National Quality Institute
ODSP	Ontario Disability Support Program
OHTA	Ontario Highway Traffic Act
OMBI	Ontario Municipal Benchmarking Initiative
OGT	Ontario Gas Tax
OWRA	Ontario Water Resources Act
POA	Provincial Offences Act
PTIF	Public Transit Infrastructure Fund
ROWA	Right of Way Activity
S&P	Standard and Poor's
SDWA	Safe Drinking Water Act
SLG	Service Level Guarantee
SOP	Standard Operating Procedures
TCA	Tangible Capital Assets
WwTF	Wastewater Treatment Facility

MPAC	Municipal Property Assessment Corporation
NMA	Nutrient Management Act
OBCA	Ontario Building Code Act
OHSA	Occupational Health and Safety Act
OMERS	Ontario Municipal Employees Retirement System
OMPF	Ontario Municipal Partnership Fund
OP	Official Plan
PIL	Payment in Lieu of Taxes
PSAB	Public Sector Accounting Board
PVC	Polyvinyl Chloride
RVH	Royal Victoria Hospital
SAP	Systems, Applications, Products
SLA	Service Level Agreements
SOG	Standard Operating Guidelines
STD	Short Term Disability
WSIB	Workplace Safety Insurance Board